Accessibility Statement

Accessibility Statement for https://lab.arts.ac.uk/

This website is run by the Creative Technology Lab University of the Arts London (UAL). This accessibility statement applies to https://lab.arts.ac.uk/. Other websites and browser based systems on the arts.ac.uk domain have their own accessibility statements.

This website uses HTML 5 (HyperText Mark-up Language) and CSS (Cascading Style Sheets) to render content. We have also used other technologies including JavaScript on certain areas of the website.

We commit to ensuring this website is as accessible as possible and we want as many people as possible to be able to use it. This means that you should be able to:

access the website regardless of the device and browser you are using

zoom in up to 300% without the text spilling off the screen

navigate most of the website using just a keyboard

navigate most of the website using speech recognition software

listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also tried to make the website text as easy to understand as possible although we recognise we have more work to do on this.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know that some parts of the website are not fully accessible:

our PDF documents are not fully accessible to screen reader software

old video content is missing captions and sub-titles

animations on the site play automatically and loop and they do not have controls to pause or stop them altogether

Some interactive code examples are not fully accessible to screen reader software or using just a keyboard

Feedback and contact information

If you need information on this website in an alternative, more accessible format please contact creativetechnologylab@arts.ac.uk. Please include details of the content you need and the required format or the service you are trying to access. We will then work with the team who own the content or the service to get you what you need.

We aim to provide you with an initial response within two working days and will provide clear information about how we will deal with your request.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: creativetechnologylab@arts.ac.uk

We aim to provide you with an initial response within two working days and will provide clear information about how we will deal with your enquiry or complaint.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).Contacting us by phone or visiting us in person

For information about contacting us by phone or to arrange a visit to our offices please visit the Contact Us page.

More information about accessing our buildings is available from AccessAble.

Preparation of this accessibility statement

This statement was prepared on 01/10/20. It was last reviewed on 01/10/20.